

 **NOIDA METRO RAIL
CORPORATION (NMRC) LIMITED**

Notice Inviting Tender (NIT)

**Replacement of Existing Software of Public Announcement
System (PAS) for NMRC**

Open e- Tender No. NMRC/Telecom/2025/373

APRIL - 2025

Issued by:

**Noida Metro Rail Corporation (NMRC) Limited.
Block-III, 3rd Floor,
Ganga Shopping Complex, Sector-29, Noida -
201301, District GautamBudh Nagar, Uttar
Pradesh, India**

1.1 GENERAL

1.1.1 Noida Metro Rail Corporation Ltd. invites Open e-tender through e-tendering system (i.e. Technical and Financial bid) from eligible applicants who fulfill qualification criteria as stipulated in NIT/RFP for “**Replacement of Existing Software of Public Announcement System (PAS) for NMRC**”

1.1.2 The key details are as follows:

1	Name of the Work	Replacement of Existing Software of Public Announcement System (PAS) for NMRC
2	Approximate Cost of Work	₹ 4.52 Cr (Including GST)
3	Time-period of contract	6 Months (Supply, Installation ,Testing and Commissioning of PAS Software 24 Months (Defect Liability Period)
4	Method of selection	Cost Based Selection (Lowest –L1)
5	Bid Processing Fee(Non Refundable)	₹ 23,600/- (including GST) (Rupees Twenty Three Thousand Six Hundred only) through RTGS/NEFT only payable in favor of Noida Metro Rail Corporation Limited
6	Earnest Money Deposit (EMD)	₹4.52 Lakh (Rupees Four Lakh Fifty Two Thousand Only) through RTGS/NEFT only payable in favor of Noida Metro Rail Corporation Limited
7	System of Tendering	Single stage Two Packet/Bid System (Technical bid and Financial bid to be submitted together on e-Tender portal.)
8	Name of the Employer’s official for addressing queries and clarifications	Jt..General Manager/AFC-Tele Noida Metro Rail Corporation Limited, Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301 Email: nmrc.afc@gmail.com Website: www.nmrcnoida.com , http://etender.up.nic.in
9	Bid Validity Period	180 days
10	Bid Language	English
11	Bid Currency	INR
12	Schedule of Bidding Process	
	Task	Key Dates
	Uploading of Bid	02/04/2025
	Last date of receipt of Pre-bid queries	09/04/2025 (Up to 14:30 Hrs)
	Pre-bid Meeting	09/04/2025 (11:30 Hrs) at NMRC Head Office
	Last date of issuing amendment, if any	23/04/2025
	Last Date of Bid Submission	02/05/2025 (Up to 15:00 Hrs)
	Date of Technical Bid Opening	02/05/2025 (at 15:30 Hrs)
13	Consortium /JV to be allowed	No

14	Account details	For Bid Processing Fee & EMD State Bank of India (04077) – Sector 18, Noida GautamBudh Nagar, Uttar Pradesh -201301 IFSC Code: SBIN0004077 A/c No. 37707840592 Noida Metro Rail Corporation Ltd.
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Note: (i) Tender Cost and Tender Security (EMD) is exempted for Micro & Small Enterprises (MSEs) registered with District Industries Centre or Khadi & Village Industries Commission or Khadi & Village Industries Board or Coir Board or National Small Industries Corporation or Dte. Of Handicraft & Handloom or any other bodies specified by Ministry of Micro, Small & Medium Enterprises for appropriate category and have valid registration certificate as on date of tendersubmission.

Only those MSEs will be eligible for Tender cost and Tender Security exemption which are registered under following categories (With valid registration).

(i) “Publishing of operating systems and system software”

OR

(ii) “Providing software support and maintenance to the clients”

The tenderers seeking exemption from Tender Cost and Tender Security’, being MSEs, shall ensure their eligibility w.r.t above and submit registration certificate issued by the body under which they are registered which clearly mentions category of along with Terminal Validity of registration.

In absence of any of the above requirements no exemption for ‘Tender cost and Tender security will be allowed and their bid will be rejected and not evaluated further without the Tender cost and EMD.

No further clarification shall be sought on the above.

In case the bidder who has been exempted Tender Cost/Tender Security being Micro & Small Enterprise, and;

- (i) withdraws his Tender during the period of Tender validity; or
- (ii) becomes the successful bidder, but fails to commence the work (for whatsoever reasons) as per terms & conditions of Tender; or
- (iii) refuses or neglects to execute the contract; or
- (iv) fails to furnish the required Performance Security within the specified time,

The bidder shall be debarred from participating in future tenders for a period of 1 year from the date of discharge of tender/date of cancellation of NOA/annulment of award of contract as the case may be. Thereafter, on expiry of period of debarment, the bidder may be permitted to participate in the procurement process only on submission of required Tender Cost/ Tender Security.

Further the Employer may advise the authority responsible for issuing the exemption certificate to take suitable actions against the bidder such as cancellation of enlistment certificate etc.

1.2 Minimum Eligibility Criteria:

The Bidder's competence and capability is proposed to be established by the following parameters. The Bidder should meet all the criteria given in this section.

- a. Sole proprietorship, registered partnership firm (including LLP), public limited company, and private limited company can submit the Bid.
- b. The Bidder should have a minimum experience of having satisfactorily and successfully completed similar works during last 7 (Seven) years period ending last day of month previous to the one in which the bids are invited should be either of the following:
 - i. One similar completed work costing not less than the amount equal to ₹. 3.62 Crore (Rupees Three Crore Sixty Two Lakh Only)

OR

- ii. Two similar completed works each costing not less than the amount equal to ₹ 2.26 Crore (Rupees Two Crore Twenty Six Lakh only)

OR

- iii. Three similar completed works each costing not less than the amount equal to ₹.1.81 Crore (Rupees One Crore Eighty One Lakh Only)

Definition of Similar Works-

“Supply, Installation, Testing and commissioning of PIDS/PAS Project including software in any Metro Railways / Indian Railways / High Speed Rail Networks / LRT (Light Rail Transit).

The Work order /supporting documents must be able to clearly establish PIDS/PAS software is an essential/ integral part of the work order submitted by bidder for above eligibility criterion.

Bidder has to give demonstration of PAS Software at one station or NMRC Lab as a part of technical bid evaluation. If demonstration is not successful then no further evaluation of bid will be done and bid will be summarily rejected.

For demonstration of technical capabilities, NMRC will allocate date and time period to each bidder, wherein each bidder has to demonstrate the PAS software at its own risk and cost to NMRC premises for demonstration of its technical capabilities.

- c. Bidders are required to enclose copies of the work orders and work completion certificate in support of the same with the Technical-Bid. Work Completion certificate clearly indicating the nature/scope of work, actual completion cost and actual date of completion for such work without proper and valid certificates from the Employers, bid will be rejected.
 - d. The Bidder should have minimum Average Annual Turnover of ₹ 3.62 Cr. /-(Rupees Three Crore Sixty Two Lakh Only) in the last 5 (Five) audited Financial Years (2019-20,2020-21,2021-22, 2022-23,2023-24) preceding the Bid Due Date.
 - e. Working capital/Net cash flow (Current asset minus current liabilities should be greater than ₹. 64.57 Lakh (Rupees Sixty Four Lakh Fifty Seven Thousand Only) in the last

audited F.Y. ending on 31 March 2024.

- f. Net worth should be greater than ₹90.40 Lakh (Rupees Ninety Lakh Forty Thousand only) in the last audited F.Y. ending on 31 March 2024.
- g. Profit before tax should be positive in at least 2 (Two) years out of the last 5 (Five) audited financial years (2019-20, 2020-21, 2021-22, 2022-23,2023-24).
- h. The Bidder should be registered with the Goods and Services Tax Authorities.
- i. NMRC/any other Metro Organization (100% owned by Govt.) / Ministry of Housing & Urban Affairs / Order of Ministry of Commerce, applicable for all Ministries must not have banned business with the tenderer (including any member in case of JV/consortium) as on the date of Bid submission for “**Replacement of Existing Software of Public Announcement System (PAS) for NMRC**” The tenderer should submit undertaking to this effect in Form-8 of Tender.
- j. The Bidder must not be involved in any legal case, proceeding, notices, litigation, and complaints with NMRC, which have been served, ongoing or yet to be closed.

Note:

Bidders are required to go through the portal <http://etender.up.nic> for submitting the open e- bid.

Noida Metro Rail Corporation Ltd