

## Glitch delays Yellow Line services by 90 minutes

People face exit problems on Aqua Line



Commuters complained about the series of glitches that have disrupted the Metro services recently.

■ FILE PHOTO: SUSHIL KUMAR VERMA

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Services on the Delhi Metro's Yellow Line were disrupted on Saturday following a power failure in the stretch between New Delhi and Chawri Bazar metro stations.

Officials of the Delhi Metro Rail Corporation said that leakage from a water pipeline resulted in the power supply getting tripped on the Central Secretariat-Kashmere Gate section of the corridor.

Commuters travelling on the corridor were severely affected due to the glitch that happened around 5 p.m. and lasted for nearly 90 minutes.

Diksha Sahni (17), who was travelling from Rohini to Saket, said, "My train got extremely crowded. I got separated from my mother. She is in the metro right now and I have been waiting at Patel Chowk station for the last 45 minutes."

Officials said that trains were run in loops between Huda City Centre and Central Secretariat and Kashmere Gate and Samaypur Badli, while the snag lasted.

Karisma Chopra (20) said, "The trains were very crowded and hence I got off at Rajiv Chowk metro sta-

tion. It has been almost an hour and I am still waiting."

Kiran Jain, a housewife, who was travelling from Huda City Centre to Central Secretariat, said, "It took me two hours to reach Patel Chowk. Such snags have become common now. I feel that the metro authorities need to improve the services."

Commuters complained about the series of glitches that the Delhi Metro has been facing recently. A technical snag on the Yellow Line on May 21 had left several people stranded at Chhatarpur metro station.

Meanwhile, commuters travelling on the Noida-Greater Noida corridor were also affected when the AFC gates at Noida Sector 51 metro station of the Aqua Line malfunctioned. Officials of the Noida Metro Rail Corporation (NMRC) said that the glitch was due to a "software problem".

"There was a software problem due to which commuters travelling with smart cards had difficulty in exiting the station. However, it was resolved later. Any extra fare that the commuters might have been charged manually will be adjusted during their next trip," said a senior NMRC official.