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Noida

Press Release

NMRC Inaugurates Cashless Ticket Vending Machines (CTVM) at All Stations to Enhance Commuter Convenience on the Occasion of its 10th Foundation Day

Celebrating a decade of service to the city, the Noida Metro Rail Corporation (NMRC) has inaugurated Ticket Vending Machines (TVMs) across all its metro stations, marking a significant milestone in its commitment to commuter convenience and innovation. Shri Lokesh M., Managing Director of NMRC, inaugurated the machines today as part of NMRC's 10th Foundation Day celebrations, introducing a new, user-friendly solution for metro users.

The newly installed TVMs are designed to provide quick, hassle-free ticketing options, reducing wait times at ticket counters and simplifying ticket purchasing for passengers. These TVMs are cashless and are capable of dispensing tickets (QR code) for single journey, return journey and group tickets by means of accepting UPI payment. These machines accept UPI Payment option making them accessible to a large range of commuters.

The whole process is very passenger friendly and locations of TVMs have been placed at stations so as to avoid crowd congestion at Station Counters. QR Paper ticket will be printed and dispensed by TVMs after payment is done which will be same as paper ticket given at ticket counters. These TVMs are completely cashless which will enable customers for digital payments as well as balance change related issues often encountered at ticket counters. The TVMs machines have been envisioned with the future capability of recharge of smart card, allowing commuter a faster, cash-free experience.

A total of **88** numbers of TVMs have been installed across **21** stations of Aqua line which were made Go-live today. The station wise distribution has been done as per the footfall at that station. **Sector-51** has been provided with 15 such TVMs whereas at **Pari Chowk & Knowledge Park-II, 08** TVMs have been installed at each station.

NMRC plans to continue enhancing its services by implementing more digital and automated systems across the network, aligning with its mission to offer world-class facilities for metro users. The launch of the TVMs machines represents a substantial advancement in this direction, bringing NMRC closer to its goal of a fully automated and user-friendly transit system.

As NMRC celebrates its 10th Foundation Day, the introduction of TVMs machines is a reflection of its dedication to continuously enhance its services. NMRC plans to further upgrade its facilities by implementing additional digital and automated solutions, aligning with its goal of providing a world-class metro system.

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